UX Toolbox: Using Ethnography to Design Library Services for Scientists

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The University of Rochester's River Campus Libraries use a participatory design process to build and improve library spaces, services and technology. The following links take you to information about participatory design in academic libraries and higher education. The map shows where others are doing projects that build on this work. The bibliography includes a range of descriptive and theoretical work related to these projects.

**AnthroLib Bibliography**
- A collection of books, articles, sites and other resources related to user research in libraries and higher education

**AnthroLib Listserv**
- Using ethnographic methods in library and higher education assessment

**American University of Cairo**
- Participatory design of library, American University of Cairo, Cairo, Egypt

**American University of Central Asia**
- Participatory design of the library and academic library of
# Project Timeline

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<th>Pre-start up</th>
<th>Research question, Instruments, Subjects, IRB</th>
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<td><strong>Week 1 &amp; 2</strong></td>
<td><strong>Conduct Interviews</strong></td>
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| **Week 3 & 4** | Transcription and coding (analyze data)  
Color-coding of low-hanging apples |
| **Week 5 & 6** | **Generate Service Recommendations and Report Writing** |
Pedagogical: teaching students how to conduct archival research

I want them [students] to not feel like...research begins and ends with what you can find on the web...

OUTCOME:
Post interview, followed up with listing of local archival materials directly related to her research area.

Scholar stated she would send students to use these next semester
“I think this sort of (ethnographic) work also helps open communication avenues between librarians from different departments and builds awareness of the different activities or services available from different departments in concrete ways, which I think facilitates future collaboration.”

Librarian participant
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The Simons Foundation proudly presents a series of extended interviews with some of the giants of 20th-century mathematics and science. This collection, organized in collaboration with Hugo Rossi of the University of Utah, provides an opportunity to watch these great men and women discuss their lives and their thinking about science and our world. Click here for interview highlights.

MOST RECENT VIDEOS

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John McCarthy
László Lovász
Debra Kolah
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