Can a UX Department Really Make a Difference?

Designing for Digital
April 3, 2017
10:00 - 11:45 am
Introductions

1. Name, title, institution
2. Number of people in your department and a general overview of what they do
3. Describe where your department sits within your library’s organizational structure
4. How long has your department existed (as it does now)?
Nadaleen Tempelman-Kluit

Head of User Experience
New York University Libraries

@nadaleen
Dept @libuxprose
ntk2@nyu.edu

Dept blog: https://wp.nyu.edu/libux/
Dept site: https://library.nyu.edu/departments/user-experience
Josh Boyer

Head of User Experience
North Carolina State University Libraries

@jeboyer
jeboyer@ncsu.edu
Dept site: https://www.lib.ncsu.edu/department/user-experience
Courtney McDonald
Head of Discovery and User Experience
Indiana University Libraries

@xocg
crgreene@indiana.edu
Personal site: http://courtneymcdonald.ly/
Dept site: https://libraries.indiana.edu/dux
Dept blog: https://blogs.libraries.indiana.edu/redux/
Debra Kolah

Head of User Experience
Rice University

@debrakolah
dkolah@rice.edu
Personal site: https://effervescentlibrarian.wordpress.com/
Dept site: http://library.rice.edu/ux
Rachel Vacek
Head of Design & Discovery
University of Michigan Library

@vacekrae
rvacek@umich.edu
Dept site: https://www.lib.umich.edu/library-information-technology/design-discovery
Library IT Division blog: https://www.lib.umich.edu/blogs/library-tech-talk